



**Amendment No. 2 to Service Level Agreement (SLA) – REDI Net Local Party  
Rio Arriba County**

Per Section M of Executed Service Level Agreement Dated 01/18/2013, the following amendments per Attachment 1—Amendment No. 2 will be made to reflect current service levels effective execution of this amendment:

The Agreement may be amended in writing by mutual consent of the parties at any time.

1. **Amendments to Attachments:** Customer may request changes to Level of Service, Community Anchor Institutions (CAIs), CAI addresses, and customer contact information at any time. Such changes shall become effective upon amendment of Agreement Attachments.
2. **Rate and Policy Changes:** Any rate or policy changes approved by the REDI Net Board of Directors during the Agreement term may apply to this Agreement and may become effective upon Amendment of the Agreement and its Attachments, as appropriate.

**Signed:**

**REDI Net**

**By:**

**Name:**

**Title:**

**Date:**

**CUSTOMER**

**By:**

**Name:**

**Title:**

**Date:**

Tim Armer

Executive Director

12/19/13

David Trujillo

Asst. County Manager

12.19.13

## **Attachment 1—Amendment NO. 1**

### **Service Level Agreement between REDI NET and Rio Arriba County**

#### **1.0 REDI Net Primary Contact Information**

All notifications, questions about, and requested changes to this Agreement shall be directed to:

Duncan Sill  
North Central New Mexico Economic Development District  
PO Box 5115  
Santa Fe, NM 87502  
Phone: 505-827-7331  
Fax: 505-827-7404  
Email: duncans@ncnmedd.com

#### **2.0 Customer Contact Information**

- 2.1 **Customer Address:** The Customer for this Agreement is a Local Party to the Joint Powers Agreement for management of the REDI Middle-Mile Broadband Network.

Customer:  
Rio Arriba County  
1122 N. Industrial Park Road  
Española, NM 87532

- 2.2 **Primary Customer Contact:** The Primary Customer Contact shall receive all notifications associated with this Agreement and is authorized to request changes to this Agreement.

Primary Customer Contact:  
David Trujillo, Assistant County Manager  
Rio Arriba County  
1122 N. Industrial Park Road  
Española, NM 87532  
Phone: (505) 753-2992  
Emergency Phone: 505-929-4500  
Fax: 505-753-9397  
Email: dftrujillo@rio-arriba.org

- 2.3 **Billing Customer Contact:** The Billing Customer Contact shall receive all bills and invoices generated under this Agreement and all correspondence regarding Service Credits.

Billing Customer Contact:  
Christine Montañó, Finance Director  
Rio Arriba County  
P.O. Box 127  
Tierra Amarilla, NM 87575  
Phone: 575-588-7254  
Fax: 575-588-7810  
Email: cmontano@rio-arriba.org

### 3.0 Level of Service and Pricing

By signing this Agreement, Customer agrees to pay REDI Net for the Level of Service indicated for each Community Anchor Institution (CAI) in the table below, effective January 1, 2013.

CAI Name	Address	Ethernet Bandwidth	Internet Bandwidth	Monthly Recurring Price (MRC)	Non-Recurring Price (NRC)
1. Alcalde Community/Senior Center	#26 County Road 41A Alcalde, NM 87511	1	0	\$60	
2. Alcalde Fire Station	#30 County Road 41A Alcalde, NM 87511	1	0	\$60	
3. Chamita Fire Station	#46 County Road 56A Chamita, NM 87566	1	0	\$60	
4. Rio Arriba Administrative Offices	1122 N. Industrial Park Road Española, NM 87532	100	100	\$1,800	
5. Rio Arriba Senior Center	320 Hunter Street Española, NM 87532	1	0	\$60	
6. Agua Sana Fire Station	#19418 US HWY 84/285 Hernandez, NM 87537	1	0	\$60	
7. Dixon Fire Station	Building #183A, State Road 75 Dixon, NM 87527	1	0	\$60	
8. Velarde Fire Station	Hs#16, County Road 50 Velarde, NM 87582	1	0	\$60	
9. Rio Arriba Housing Authority	737 La Joya Street Española, NM 87532	1	1	\$80	
10. Rio Arriba Fleet Services	47 CR 138 Alcalde, NM 87511	3	0	\$157.50	
11. 24 Additional IP addresses @ \$2/IP				\$48	
<b>Total</b>				<b>\$ 2,505.50</b>	